



Digital Genius

Human+AI™ Customer Service


ABOUT THE PROJECT



Borned and bred in **London**



Raised **\$10,000,000** in startup capital



Human+AI™ is a core based project idea



Customers are large and successful companies

ABOUT OUR WORK

1

We have been working on project **since 2015**

Two years of hard work dedicated to a project that entails immense responsibility. There has been no room for error.

2

24/7 availability for urgent requests

Startups move fast. We are available, even on weekends, to answer questions, discuss tasks, or plan for the future.

3

Manage a team of developers


We manage the 5 developers that created the architecture of this product and respond swiftly to business needs.

4


> 30k messages processed every day

Our backend service is integrated with popular CRMs. It processes messages from customers and provides personalized answers.


TECHNOLOGY WE USED IN THIS PROJECT




Backend




Backend




AI



AI

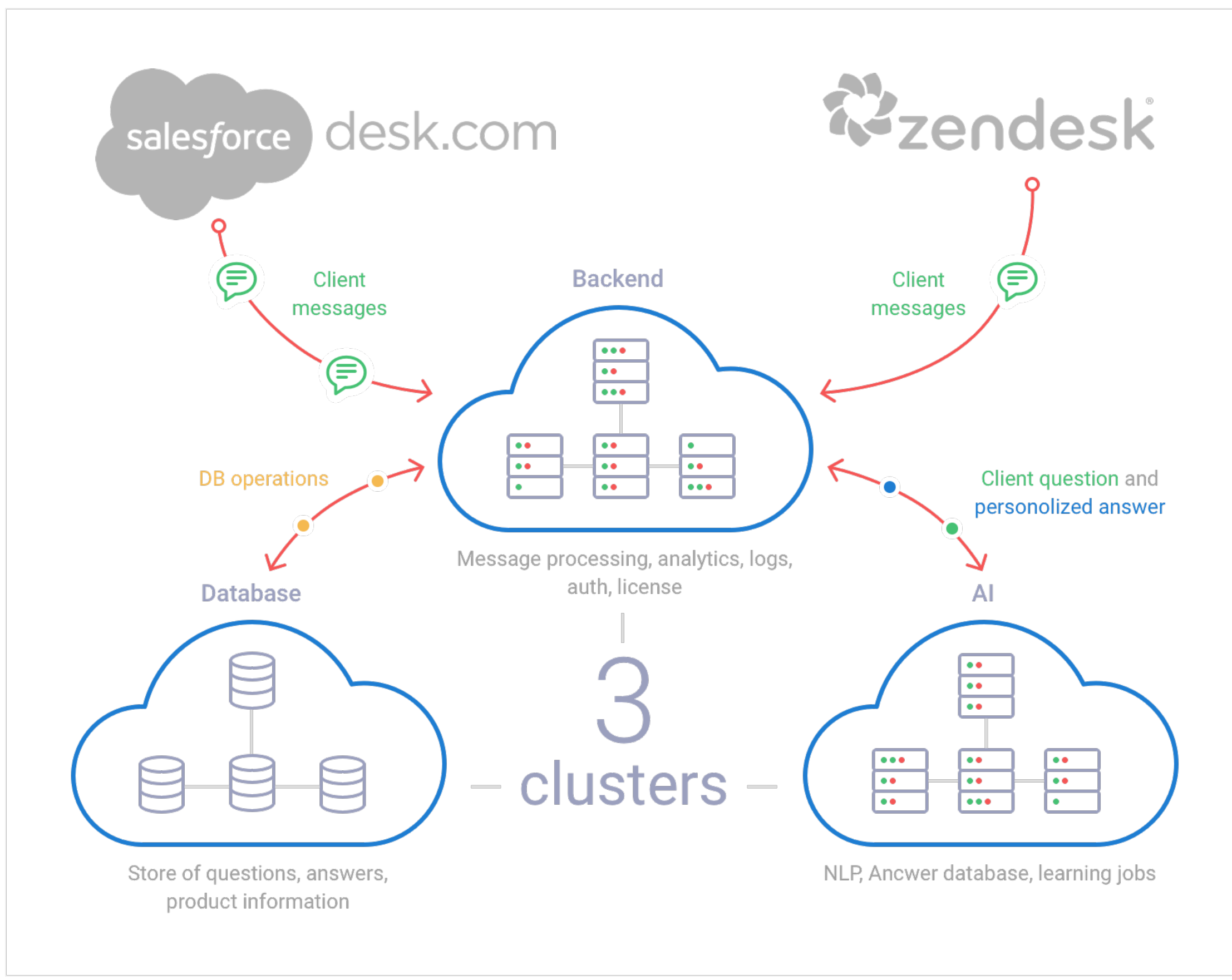


Frontend



Devops

SOME OF THE ELEMENTS WE DEVELOPED

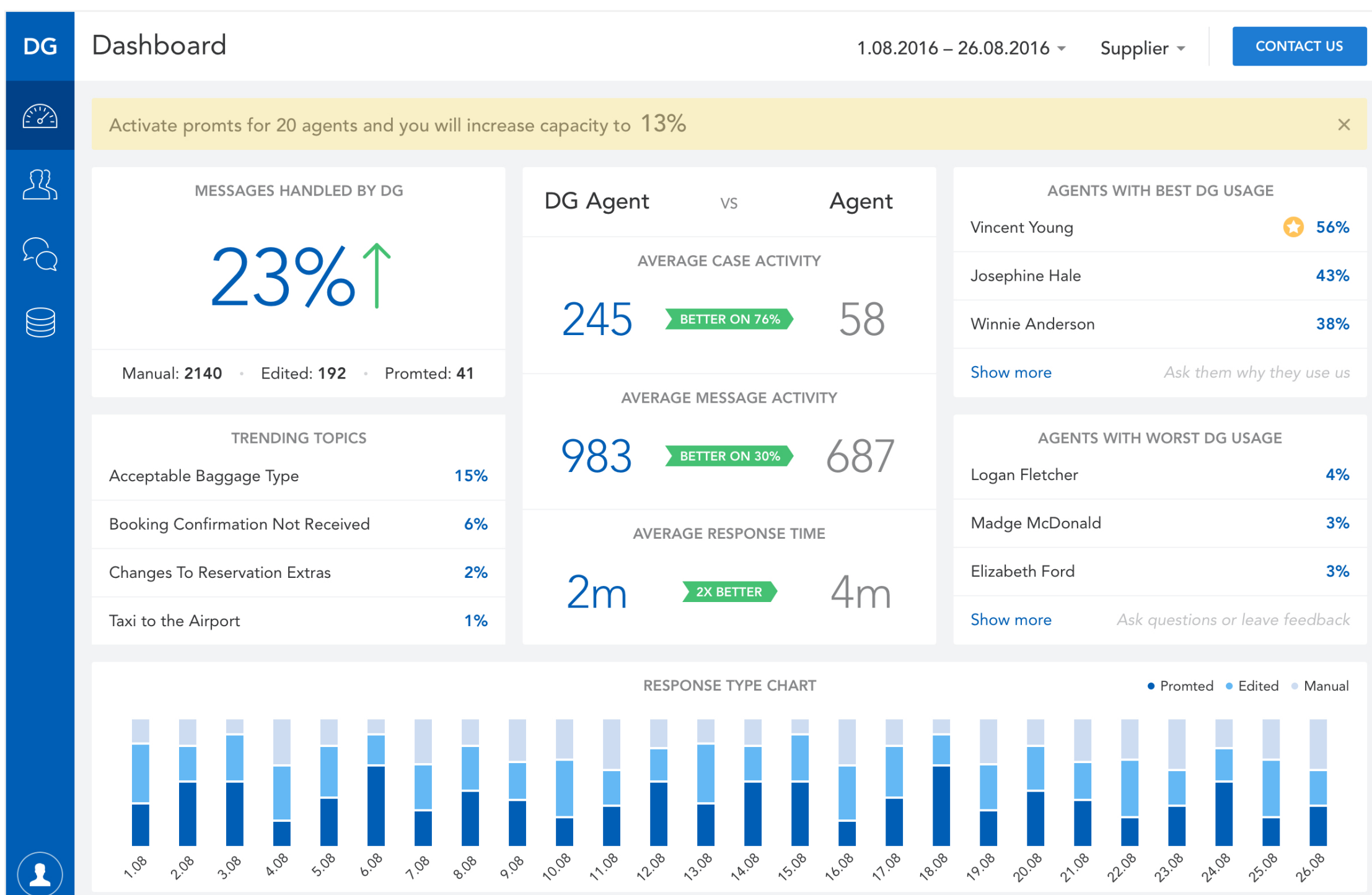


Architecture scheme

Architecture

We've built the architecture to make our system robust, scalable, secure, and unique to each client. During our work, we successfully passed 3 security reviews implemented by third-party companies.

Infrastructure of all key points is based at AWS services like EC2, ECS, S3, RDS, Route 53 and others, so we know how to cook it.



Main dashboard

Dashboard

The dashboard is a place for monitoring the system's performance, watching for agent activities, and seeing the advantages of using DigitalGenius.

The frontend was developed with React, Flux. It has helped us build an exceptionally interactive interface with real-time updates.



CONTACT US

info@pixelpoint.io

Read more at PixelPoint.io