Alex Rael

Alprael22@gmail.com

(505) 974-8708   Albuquerque, NM

Soft Skills:

- Strong interpersonal skills
- Reliable decision making skills
- Self motivated
- Fast Learner
- Strong computer skills
- Team Player
- People Person

Technical Skills:

- Oracle Certification
- Languages: Java, XML and Markdown
- Android Development
- Object Oriented Programming
- IDEs used: IntelliJ and Eclipse photon
- Familiar with the use of Git, Github, and Version Control

Work Experience:

Deep Dive Coding Intern   Sep 2018-Dec 2019

CNM STEMulus Center

Projects completed include:

- Android Fizz Buzz game
- Java Postfix Calculator
- Java Shuffler algorithm
- Java Euclids algorithm
- Java adding machine

Front Desk Agent

Sheraton Albuquerque Uptown - Albuquerque, New Mexico   Jul 2016-Mar 2018

- Accordingly check in and checkout guests and process payments
- Promptly answer phone calls and email inquiries
- Handle all guest complaints with quick knowledge based solutions
- Appropriate cash handling and end of day cash drawer balancing
- Up-sell of hotel amenities such as suite upgrades and club upgrades

Guest Service Team Member

La Posada Dining Hall - Albuquerque, New Mexico   Aug 2015-May 2016

- Responsible for counting/opening cash drawer at start of shift and balancing/closing cash drawer at end of shift
- Appropriate handling of cash and all other transactions
- Greeting customers and responding accurately to all of their inquiries
- Maintaining and cleaning work area

Education:

Java, Android and Salesforce Certificate   Dec 2018

Central New Mexico STEMulus Center

Associates of Arts in Hospitality and Tourism   Dec 2012

Central New Mexico Community College - Albuquerque, New Mexico   2009-2012

Major: Hospitality and Tourism

Volunteer Experience:

Sunport Visitors Center Representative   Oct 2013-Aug 2015

Albuquerque Conventions and Visitors Bureau - Albuquerque, New Mexico

- Responsible for responding to visitors inquires.
- Keeping a clean and professional work station
- Handle content